

Right Mediation

reducing conflict, enhancing quality of life

Next Course

Course Dates

Friday 2nd June 9.30 am - 4.30 pm

Friday 9th June 9.30 am - 4.30 pm

Friday 16th June 9.30 am - 4.30 pm

Friday 23rd June 9.30 am - 4.30 pm

Friday 30th June 9.30 am - 4.30 pm

Meeting Point House

Town Centre

Telford

TF3 4HS

Course cost normal £995

Special offer of £565

To book Sarah West

Tel: 01902 579863

Advanced

The Mediation Course is accredited by OCNWMR at level 3 and is the recognised qualification for anyone who would like to use formal mediation in their role or become a professional mediator. The course is compiled of 3 units over five days and covers the following areas:

Unit One - Understanding Mediation

This unit covers all the underpinning theory.



Understanding mediation and the mediation process. Active listening skills relating to mediation e.g. reflective listening, appropriate questioning skills and reframing. Conflict management - understanding your own and others responses to conflict. Impartiality - how yours and others biases can affect negotiation.

Unit Two - Preparing Mediation

This unit incorporates all the underpinning theory learnt in Unit 1 giving the learners the opportunity to put into practice while working through the process of an Indirect Mediation (Shuttle Mediation). The learners then go on to prepare for a Direct Mediation (face to face).

Unit Three - Managing a Mediation Session.

Takes you through a Direct Mediation with the opportunity to put it into practice.

The trainers:

Kim Price has over 25 years' experience in mediation and has also designed and delivered accredited courses in mediation from Level 1-3 OCN to Level 4 Edexcel. Her background includes FGC, Community Mediation, Workplace, Special Educational Needs and Family Mediation.

John Ward is a seasoned mediator with background in Community, Special Educational Needs and Workplace mediation. He has over 20 years' experience working in the field and delivering training.